

Product Change Notification – PCN # PCN000541

20/07/2018

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change in one of its products. Please review the detailed information given below to determine how this change will affect your products and/or processes. If you have any questions regarding these changes, please contact Daniel Lai, Moxa System.

Subject:

Product DVD will no longer be included in the package for DA-820 Series.

Service Level: Basic or Advanced or Premium

Effective Date: August 07, 2018

Model Names/ Current Version/ New Version:

Series	Model Name	Current Version	New Version
DA-820-C7		V 1.0	N/A
	DA-820-C7-SP-HV	V 1.0	N/A
	DA-820-C7-SP-HV-T	V 1.0	N/A
	DA-820-C7-SP-LV-T	V 1.0	N/A
	DA-820-C7-DP-HV	V 1.0	N/A
	DA-820-C7-DP-HV-T	V 1.0	N/A
	DA-820-C7-DP-LV-T	V 1.0	N/A
DA-820-C8		V 1.0	N/A
	DA-820-C8-SP-HV	V 1.0	N/A
	DA-820-C8-SP-LV	V 1.0	N/A
	DA-820-C8-DP-HV	V 1.0	N/A
	DA-820-C8-DP-LV	V 1.0	N/A
	DA-820-C8-DP-HV-W7E.	V 1.0	N/A

Change Description:

Moxa will discontinue shipping the product DVD in the package for the product models listed above because:

- Frequent software and service pack updates make the product DVD obsolete in a very short time.
- All firmware, drivers, tools, code samples, and documentation can be downloaded directly from Moxa's website.

Delivery Schedule:

The DA-820 Series product DVD will be excluded from product package starting **August 07, 2018**.

Note:

All firmware, drivers, tools, code samples, and documentation are available for download from Moxa's website.

Note: For questions, contact the Daniel.lai@moxa.com or your regional sales contact.