Product Change Notification – PCN # PCN000552

24th August 2018

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact Matthew Lee, Moxa Systems.

Subject:
NOR flash memory component substitution for the DA-662A Series.

Service Level: Basic

Effective Date: September, 2018

Model Names/ Current Version/ New Version:

Model Name	Current Version	New Version
DA-662A-8-LX	V1.0.0	V1.0.1
DA-662A-16-LX	V1.0.0	V1.0.1
DA-662A-16-DP-LX	V1.0.0	V1.0.1
DA-662A-I-8-LX	V1.0.0	V1.0.1
DA-662A-I-16-LX	V1.0.0	V1.0.1

Firmware	Current Version	New Version
Firmware on the DA-662A Series	V1.2	V1.3

Change Description:
The original NOR flash component in the DA-662A Series has reached its end of life and will be replaced with a new component. The firmware on the DA-662A Series will also be upgraded to accommodate this change.

Please note that the new firmware version (V1.3) can run on both the V1.0.0 and V1.0.1 models of the DA-662A Series, however, the old firmware version (V1.2) can only run on the V1.0.0 models of the DA-662A.

Delivery Schedule:

The substitution of the NOR flash component in the DA-662A Series with the new one will be implemented as a running change starting from September 2018.

Note:

N/A

Note: For questions, contact the matthew.lee@moxa.com or your regional sales contact.