

Product Change Notification – PCN000581.

06/11/2018

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

**Subject:**

NPort IA5450A series will be changed by component end of life

**Service Level:** Basic**Effective Date:** April, 2019**Model Names/ Current Version/ New Version:**

Model Name	Current Version	New Version
NPort IA5450A	V1.2.0	V1.3.0
NPort IA5450AI	V1.2.0	V1.3.0
NPort IA5450A-T	V1.2.0	V1.3.0
NPort IA5450AI-T	V1.2.0	V1.3.0

**Change Description:**

1. The products version will be changed because of the Flash and Crystal used in the current version has been phased out. The Flash change may request a firmware upgrade but it's still backward compatible and will not affect user's scenario.

- New version hardware cannot work with the old version firmware, if you had to use the fixed firmware please contact your regional sales contact.
- Old version hardware can directly upgrade to the new version firmware if you would like to try new functions. The existing functions will all keep the same.

2. Remove -IEX models, all the standard models support IECEX. Please purchase the standard models if user application requires IECEX certificate.

Model Name	Replaced Model	Description	New Version
NPort IA5450A-IEX	NPort IA5450A	4-port RS-232/422/485 industrial automation device server with serial/LAN/power surge	V1.3.0

		protection, two 10/100BaseT(X) ports with single IP, IECEx, 0 to 60°C operating temperature	
NPort IA5450AI-IEX	NPort IA5450AI	4-port RS-232/422/485 industrial automation device server with serial/LAN/power surge protection, two 10/100BaseT(X) ports with single IP, 2 kV isolation protection, IECEx, 0 to 60°C operating temperature	V1.3.0
NPort IA5450A-T-IEX	NPort IA5450A-T	4-port RS-232/422/485 industrial automation device server with serial/LAN/power surge protection, two 10/100BaseT(X) ports with single IP, IECEx, -40 to 75°C operating temperature	V1.3.0
NPort IA5450AI-T-IEX	NPort IA5450AI-T	4-port RS-232/422/485 industrial automation device server with serial/LAN/power surge protection, two 10/100BaseT(X) ports with single IP, 2 kV isolation protection, IECEx, -40 to 75°C operating temperature	V1.3.0

**Note:**

1. If you are using the current version of above products and require additional units, please provide the quantity you will need before February 28, 2019. We cannot guarantee that sufficient supplies of the current will be available after that date.
2. Moxa will keep supplying the current version of above product line units and do a running change to phase in the new version.

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 Note: For questions, contact the [Ray Chen \(ray.chen@moxa.com\)](mailto:ray.chen@moxa.com) or your regional sales contact.