

Product Change Notification – PCN # PCN000579

23 November 2018

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact Matthew Lee, Moxa Systems.

Subject:

NOR flash memory component substitution for the UC-7122 and UC-7124 Series.

Service Level: Basic

Effective Date: December 04, 2018

Model Names/ Current Version/ New Version:

Model Name	Current Version	New Version
UC-7122-CE	V1.0.1	V1.0.2
UC-7122-CE/EU	V1.0.1	V1.0.2
UC-7122-CE/US	V1.0.1	V1.0.2
UC-7122-CE/UK	V1.0.1	V1.0.2
UC-7122-CE/SAA	V1.0.1	V1.0.2
UC-7122-CE/CN	V1.0.1	V1.0.2
UC-7122-T-CE	V1.0.1	V1.0.2
UC-7122-T-CE/EU	V1.0.1	V1.0.2
UC-7122-T-CE/US	V1.0.1	V1.0.2
UC-7122-T-CE/UK	V1.0.1	V1.0.2
UC-7122-T-CE/SAA	V1.0.1	V1.0.2
UC-7122-T-CE/CN	V1.0.1	V1.0.2

Firmware	Current Version	New Version
Firmware for UC-7122 Series	V2.2	V2.3

Model Name	Current Version	New Version
UC-7124-CE	V1.0.1	V1.0.2
UC-7124-CE/EU	V1.0.1	V1.0.2
UC-7124-CE/US	V1.0.1	V1.0.2
UC-7124-CE/UK	V1.0.1	V1.0.2
UC-7124-CE/SAA	V1.0.1	V1.0.2
UC-7124-CE/CN	V1.0.1	V1.0.2
UC-7124-T-CE	V1.0.1	V1.0.2
UC-7124-T-CE/EU	V1.0.1	V1.0.2
UC-7124-T-CE/US	V1.0.1	V1.0.2
UC-7124-T-CE/UK	V1.0.1	V1.0.2
UC-7124-T-CE/SAA	V1.0.1	V1.0.2
UC-7124-T-CE/CN	V1.0.1	V1.0.2

Firmware	Current Version	New Version
Firmware for UC-7124 Series	V2.2	V2.3

Change Description:

The original NOR flash component in the UC-7122 and UC-7124 Series has reached its end of life and will be replaced with a new component. The firmware of the UC-7122 and UC-7124 Series will also be upgraded to accommodate this change.

Please note that the new firmware version (V2.3) can run on both the V1.0.1 and V1.0.2 models of the UC-7122 and UC-7124 Series, however, the old firmware version (V2.2) can only run on the V1.0.1 models of the UC-7122 and UC-7124 Series.

Delivery Schedule:

The substitution of the NOR flash component in the UC-7122 and UC-7124 Series with the new one will be implemented as a running change starting from December 04, 2018.

Note: For questions, contact the matthew.lee@moxa.com or your regional sales contact.