



Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

Subject:

EDS-518E V1.0.1 will change to EDS-518E V2.0.0

EDS-528E V1.0.0 will change to EDS-528E V2.0.0

Service Level:

Basic

Effective Date:

December 15th, 2018

Model Names/Current Version/New Version:

Model Name	Current Version	New Version
EDS-518E Series	V1.0.1	V2.0.0
EDS-528E Series	V1.0.0	V2.0.0

Change Description:

1. The flash memory used in the products has been phased-out, so a new flash memory will be used for these Series.
2. The new versions of the EDS-518E and EDS-528E Series will only support firmware version 6.0 or later. Firmware versions prior to 6.0 are not compatible with the new hardware.
3. Firmware version 6.0 or later are backward compatible with all V1.0.x hardware versions.
4. All functionality, appearance, and regulatory approval of the new versions are identical to previous versions.

Delivery Schedule:

The EDS-518E & EDS-528E Series V2.0.0 will be available to order from December 15th, 2018.

Note: If you have any questions, please contact angusth.wang@moxa.com or your regional sales contact.