

Product Change Notification – PCN # PCN000529

21/05/2018

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

Subject:

CN2500/CN2600/NPort 5600 series will be changed by component end of life and improved with higher serial Surge protection

Service Level: Basic

Effective Date: July, October to December, 2018

Model Names/ Current Version/ New Version:

Model Name	Current Version	New Version	Delivery Schedule
CN2650-8/8-2AC series	V1.2.0	V1.3.0	July, 2018
CN2650-16-2AC series	V1.2.0	V1.3.0	July, 2018
NPort 5610/5630 series	V3.3.1	V3.4.0	October, 2018
NPort 5650-HV-T series	V1.1.0	V1.2.0	October, 2018
NPort 5650 series	V1.4.1	V1.5.0	Oct. ~ Dec., 2018
CN2510-8/16 series	V3.3.0	V3.4.0	December, 2018
CN2510-8/16-48V series	V4.5.0	V4.6.0	December, 2018
CN2650-16 series	V1.2.0	V1.3.0	December, 2018
CN2610-8/16-2AC series	V1.2.0	V1.3.0	December, 2018
NPort 5610-8/16-48V series	V4.5.1	V4.6.0	December, 2018

Change Description:

1. The products version will be changed because of the Flash and Crystal used in the current version has been phased out.
2. The new versions will all have higher Surge protection level, reference to IEC 61000-4-5 from Level 0 to Level 1.
3. The new versions will all have pull/high low resistors and adjustable terminations on the bottom panel.

4. The new versions will all have Power and LAN LED indicators on the front panel.
5. The position of serial console RJ45 port and Ethernet LAN ports will be changed.



Note:

1. If you are using the current version of above products and require additional units, please provide the quantity you will need before June 30, 2018. We cannot guarantee that sufficient supplies of the current will be available after that date.
2. Moxa will keep supplying the current version of above product line units and do a running change to phase in the new version.

Note: For questions, contact the [Ray Chen \(ray.chen@moxa.com\)](mailto:ray.chen@moxa.com) or your regional sales contact.