



Product Discontinuance Notification — PDN # 0000277125

1 June 2018

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to discontinue certain products. Please review the detailed information given below to determine how these discontinuances will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

**Subject:**

SoftNVR-IA, the 64-channel IP video surveillance software, will be discontinued.

**Service Level:** Basic

**Effective Date:**

Due to the change of product development strategy, the following SoftNVR-IA models will be discontinued starting from July 1st, 2018. The official discontinued date will be in December 31st, 2018.

**Last Buy Date:**

Last buy orders must be received before November 30th, 2018.

**Moxa Part Numbers/Model Names:**

To Be Discontinued		Recommended Replacement Products
Item	Model Name	Model Name
1	SoftNVR-IA	Not Available

**Change Description:**

SoftNVR-IA will be discontinued due to the change of product development strategy. There is no further development plan for replacement solution.

**Note:**

1. If need any of these discontinued products for an existing project, please contact your Moxa sales representative.
2. All service rules (e.g., warranty) still apply to discontinued products.

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Note: If you have questions, please contact [harry.hsiao@moxa.com](mailto:harry.hsiao@moxa.com) or your regional sales contact.