

Product Change Notification – PCN000515

5 June. 2018

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to implement a change to certain products. Please review the detailed information given below to determine how these changes will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

Subject:

ioLogik 2500 series product improvement and compatibility handling

Effective Date: Jun 5, 2018

Model Names:

ioLogik 2500 series	2512 (-T)	2542 (-T)	2512-HSPA (-T)	2542-HSPA (-T)
	2512-WL1 (-T)	2542-WL1 (-T)		

Change Description:

To enhance hardware performance, the ioLogik 2500 series will have a major design change in the near future. Starting from November 2018 (estimated), the new product version of the ioLogik 2500 series will be shipped thereafter.

Major improvements:

- Ethernet switch reliability improvement
- Enhance analog input accuracy
- Enhance RTC accuracy
- Enhance Wi-Fi stability

The compatibility handling is described as below:

	Firmware version	Current (V2.X)	New (V3.0)
Hardware version			
	Current (V1.X.X)	OK	OK
	New (V2.0.0)	Not compatible*	OK

Note: 1) It is required to upgrade to the new firmware version in order to work with new hardware version.
And the device configuration will be kept during upgrading process.

2) To upgrade to the new firmware, use IOxpress V2.2 or later version, or upgrade via web console.

Last Buy Date:

Last buy orders must be received before **August 31**, 2018.

Delivery Schedule:

The new product version of the ioLogik 2500 series will be implemented as a running change starting from November 2018 (estimated).

Note:

Since ioLogik 2512-GPRS (-T) and ioLogik 2542-GPRS (-T) will be phased out, they are not included in the product improvement list. And the last buy date for ioLogik 2500-GPRS series is June 4, 2018.

Submitted by: Ralph Li, Product Manager, Moxa Automation

Authorized by: Charles Chen, Manager, Moxa Automation

Note: If you have further questions, please send an email to **RalphHM.Li@moxa.com** or contact your regional sales representative.