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Product Discontinuance Notification — PDN #0000328967

18 Feb, 2021

Dear Valued Customer:

The purpose of this letter is to inform you that Moxa is planning to discontinue certain products. Please review the detailed information given below to determine how these discontinuances will affect your products and/or processes. If you have any questions regarding these changes, please contact the person listed below.

Subject:

The Security Dashboard Console (SDC), EtherCatch (IEC), and EtherFire (IEF) license models will be renamed in April, 2021.

Service Level:

Basic

Effective Date:

April 12th, 2021

Last Buy Date:

Last buy orders must be received before April 9th, 2021.

Model Names:

To Be Discontinued		Recommended Replacement Products
Item	Model Name	Model Name
1	IEC-New-1Y	LIC-IEC-NEW-1Y-XN-SR
2	IEC-Renew-1Y	LIC-IEC-RENEW-1Y-XN-SR
3	IEC-Renew-2Y	LIC-IEC-RENEW-2Y-XN-SR
4	IEC-Renew-4Y	LIC-IEC-RENEW-4Y-XN-SR
5	IEF-New-1Y	LIC-IEF-NEW-1Y-XN-SR
6	IEF-Renew-1Y	LIC-IEF-RENEW-1Y-XN-SR
7	IEF-Renew-2Y	LIC-IEF-RENEW-2Y-XN-SR
8	IEF-Renew-4Y	LIC-IEF-RENEW-4Y-XN-SR
9	SDC-Add-1Q	LIC-SDC-ADD-1Q-XN-SR
10	SDC-Add-2Q	LIC-SDC-ADD-2Q-XN-SR
11	SDC-Add-3Q	LIC-SDC-ADD-3Q-XN-SR
12	SDC-Add-4Q	LIC-SDC-ADD-4Q-XN-SR

13	SDC-New-1Y	LIC-SDC-NEW-1Y-XN-SR
14	SDC-New-3Y	LIC-SDC-NEW-3Y-XN-SR
15	SDC-New-5Y	LIC-SDC-NEW-5Y-XN-SR
16	SDC-Renew-1Y	LIC-SDC-RENEW-1Y-XN-SR

Change Description:

To align the naming format of Moxa license models, we will update the Security Dashboard Console (SDC), EtherCatch (IEC), and EtherFire (IEF) license models in April, 2021. This change only affects the license model name. Any licenses purchased before April 12th, 2021 are not affected by this change and can continue to be used as normal.

Recommended Replacement Products Delivery Schedule:

April 12th, 2021

Note:

1. The model name changes have no impact on the existing license activation flow or any currently activated licenses.

Note: If you have questions, please contact minghaomh.cheng@moxa.com or your regional sales contact.