

Product Change Notification—PCN# PCN000981

August 1, 2023

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the **ICS-G7526A, ICS-G7528A, ICS-G7826A, ICS-G7828A, IKS-G6524A, and IKS-G6824A Series**. These changes will be implemented by running change from October 01, 2023. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

1. Replacement of USB IC, Power Regulator:

To ensure the continued functionality and longevity of our product, we have replaced the end-of-life (EOL) USB IC. Also, we have replaced the power regulator with better life-cycle components. The new components have been carefully selected to enhance the product's life cycle and mitigate any associated risks.

2. Certification Update:

In line with industry standards and compliance requirements, we have updated the product's certification. The certification has been revised from UL 60950 to UL 62368, demonstrating our commitment to meeting the latest safety and quality regulations. This update guarantees our product is up-to-date with industry standards, providing safety and reliability.

We understand the importance of maintaining compatibility with existing applications and systems. Rest assured, the form factor of our product remains unchanged, ensuring seamless integration into your current setup. You can keep using the product with no disruptions or modifications to your existing applications.

Which products will be affected?

Product Name	Old Product Version	New Product Version
ICS-G7526A Series	V1.0.0	V1.1.0
ICS-G7528A Series	V1.0.0	V1.1.0
ICS-G7826A Series	V1.0.0	V1.1.0
ICS-G7828A Series	V1.0.0	V1.1.0
IKS-G6524A Series	V1.0.0	V1.1.0
IKS-G6824A Series	V1.0.0	V1.1.0

Compatibility

Hardware / Firmware	Old Version (v1.0.0)	New Version (v1.1.0)
V5.10 and later	Available	Available
V5.8 and before	Available	Not Available

When will the new versions be available?

We will perform a running change to phase in the new models in the ICS-G7526A, ICS-G7528A, ICS-G7826A, ICS-G7828A, IKS-G6524A, and IKS-G6824A from October 01, 2023.

If you have any questions, please contact RebeccaCC Yang (rebeccacc.yang@moxa.com), or contact your regional sales representative.