

Product Discontinuance Notification—PDN# 0000393023

August 01, 2023

Dear Valued Customer,

We would like to inform you that Moxa is going to discontinue the MRC-Server License, MRC-Server Node License-25, and MRC-Server Node License-100. This process will effectively begin August 01, 2023.

If you need any of these discontinued products for an existing project, please contact your Moxa sales representative for replacement.

Please review the details below to determine how these discontinuances will affect your products and/or operations.

Which products will be discontinued?

The following products will be discontinued. Also, see the models recommended to replace the soon to-be-discontinued models, as well as when the replacement models will be available for order.

Discontinued	Recommended Replacement	Available for Order
MRC-Server License	MRC Quick Link	Available Now
MRC-Server Node License-25		
MRC-Server Node License-100		

Applicable differences in specifications

In this table, we list the differences in specifications between the discontinued product and the recommended replacement product.

Specification	MRC-Server (Discontinued)	MRC Quick Link (Replacement)
Type	On premise	Cloud service
Charge Type	One-off payment	Subscription
Fee	Software license Node license	5 free concurrent connected nodes, 5GB monthly data usage for 5 years Add-on license
Maintain	Customer	MOXA

Please note that all service rules (e.g., warranty) still apply to discontinued products.

If you have any questions, please contact Yin Chang at YinY.Chang@moxa.com, or contact your regional sales representative.