



Product End-of-Life Notification

EOL No.CPEOL20230904-01

Notification Date: [September 04, 2023](#)

Dear Valued Customer,

This Product End-of-Life (EOL) Notification serves as a formal notification that Guangzhou Robustel Co., Ltd. is going to discontinue the sale of the [R2000 Dual](#) products. As part of our on-going product lifecycle management process, Robustel acknowledges the obligation to promptly inform you of the intent to end products, and to enable you to prepare for alternatives and/or assistance in their product renewal process. Please review the detailed information given below:

Effective [September 04, 2023](#), Robustel will begin the EOL process for the [R2000 Dual](#) due to [the Qualcomm chipset cannot be delivered properly](#). The End-of-sale date is [March 4, 2024](#).

Product Category	R2000 Dual
Product Affected	R2000-D4L1 R2000-D4L2
Part Numbers Affected	All R2000-D4L1, R2000-D4L2 part numbers are affected. Including but not limited to: B015721 B015722 B015723 B015724 B015729 B115723 B115729
Part Numbers Retained	N/A
Effective Date	September 04, 2023
End-of-Sale Date	March 4, 2024
End-of-Services Date	March 4, 2026
Reason for Change	<input type="checkbox"/> Market Demands <input checked="" type="checkbox"/> Material / Composition <input type="checkbox"/> Process / Manufacturing



	<input type="checkbox"/> Technology Innovation <input type="checkbox"/> Design Optimization <input type="checkbox"/> Quality / Reliability <input type="checkbox"/> Others	
Region Affected	<input checked="" type="checkbox"/> Europe, the Middle East and Africa <input type="checkbox"/> Asia Pacific <input type="checkbox"/> North America <input checked="" type="checkbox"/> Latin America <input checked="" type="checkbox"/> Australia and New Zealand <input type="checkbox"/> Japan <input type="checkbox"/> China	
Replacement Solution/Product Specifications		
Items	Product Discontinued	Replacement
Product Name	Industrial Dual Module Cellular VPN Router	N/A
Model	R2000-D4L1 R2000-D4L2	N/A

Maintenance & Support:

Robustel will maintain our commitment to our customers by supporting and servicing the discontinued products. Our intent is to provide technical support for these products for a limited time in order to allow future planning by our customers. For Technical Support on these products will be limited to tools usage and existing documentation.

Note:

This notification attempts to identify all part numbers affected by the discontinued product. It is possible that some part numbers were missed in the list provided. Robustel reserves the right to include omitted numbers if they are related to the products listed above, even if the part number is not specifically listed in this notification. Those omitted numbers are subject to the terms specified within this document.

If you currently have open orders with the discontinued product, we recommend that you place your order as soon as possible.

Robustel appreciates and values our business relationship and looks forward to your continued interest in our products. While we regret any inconvenience this notification may cause, we are eager to supply your future product requirements with our comprehensive product lines. If you have any concerns or questions about this notification, please contact your Robustel Sales or Technical Support Representative.

Sincerely,
Product Management Team