

Product Discontinuance Notification—PDN# 0000394514

Sept 30, 2023

Dear Valued Customer,

We would like to inform you that Moxa will discontinue support for the ThingsPro Edge Series as a downloadable post-installation software package for the UC Series on December 31, 2024.

From now on, we will only support the models and their associated hardware and firmware versions listed here. Subsequent patches and new version releases will be tested on the series listed below to ensure the compatibility until the end of 2024.

Eligible Models for ThingsPro Edge	Hardware Revision	Firmware Version
<u>UC-2100 Series:</u> <ul style="list-style-type: none"> • UC-2112-T-LX • UC-2112-LX 	1.1.0	1.11
<u>UC-3100 Series:</u> <ul style="list-style-type: none"> • UC-3101-T-US-LX • UC-3101-T-EU-LX • UC-3101-T-AP-LX • UC-3111-T-US-LX • UC-3111-T-EU-LX • UC-3111-T-AP-LX • UC-3121-T-US-LX • UC-3121-T-EU-LX • UC-3121-T-AP-LX 	3.0.0	1.5
<u>UC-8100 Series:</u> <ul style="list-style-type: none"> • UC-8112-LX 	3.1.1	3.5
<u>UC-8200 Series:</u> <ul style="list-style-type: none"> • UC-8210-T-LX • UC-8210-T-LX-S • UC-8220-T-LX • UC-8220-T-LX-US-S • UC-8220-T-LX-EU-S • UC-8220-T-LX-AP-S 	1.0.2	1.5
<u>UC-8100A-ME-T Series:</u> <ul style="list-style-type: none"> • UC-8112A-ME-T-LX • UC-8112A-ME-T-LX-AP • UC-8112A-ME-T-LX-US • UC-8112A-ME-T-LX-EU 	1.0.3	1.6

Please review the details below to determine how these discontinuances affect your products and/or operations.

Which products will be discontinued?

The core functionality of the ThingsPro Edge Series will be transitioned to the AIG Series. Instead of downloading the ThingsPro Edge Series as a software package for the UC Series, you can now select the AIG Series as the successor to apply it.

The following products will be discontinued. Also, see the models recommended to replace the soon-to-be-discontinued models and when the replacement models will be available for order.

Discontinued	Recommended Replacement	Available for Order
ThingsPro Edge on the <ul style="list-style-type: none"> • UC-2112-T-LX • UC-2112-LX 	AIG-101 Series AIG-301 Series AIG-501 Series	Available Now
ThingsPro Edge on the <u>UC-3100 Series:</u> <ul style="list-style-type: none"> • UC-3101-T-US-LX • UC-3101-T-EU-LX • UC-3101-T-AP-LX • UC-3111-T-US-LX • UC-3111-T-EU-LX • UC-3111-T-AP-LX • UC-3121-T-US-LX • UC-3121-T-EU-LX • UC-3121-T-AP-LX 		
ThingsPro Edge on the UC-8112-LX		
ThingsPro Edge on the <u>UC-8200 Series:</u> <ul style="list-style-type: none"> • UC-8210-T-LX • UC-8210-T-LX-S • UC-8220-T-LX • UC-8220-T-LX-US-S • UC-8220-T-LX-EU-S • UC-8220-T-LX-AP-S 		
ThingsPro Edge on the <u>UC-8100A-ME-T Series:</u> <ul style="list-style-type: none"> • UC-8112A-ME-T-LX • UC-8112A-ME-T-LX-AP • UC-8112A-ME-T-LX-US • UC-8112A-ME-T-LX-EU 		

Applicable differences in specifications

This table lists the difference in specifications between the discontinued products and the recommended replacement products.

	ThingsPro Edge on UC Series (v2.3.x)	AIG-101 Cost-effective IIoT Gateway with simple data preprocessing	AIG-301 Advanced IIoT Gateway with lightweight programming	AIG-501 High-performance IIoT Gateway for complex data handling
Connectivity				
Telemetry message	Azure IoT Device, AWS IoT Core, MQTT Client, Sparkplug B	Azure IoT Device, AWS IoT Core, MQTT Client	Azure IoT Edge, Azure IoT Device, AWS IoT Core, MQTT Client, Sparkplug B	Azure IoT Edge, Azure IoT Device, AWS IoT Core, MQTT Client, Sparkplug B
Azure IoT Edge	N/A	N/A	Y	Y
OPC UA Server	Y	N/A	Y	Y
Modbus RTU/TCP Master/Client	Y	RTU/ASCII /TCP	RTU/ASCII/TCP	RTU/ASCII/TCP
Modbus TCP Server (Slave)	N/A	Y	N/A (Available in 2024)	Y
Number of tags supported	2048	1,500	2,048	2,048
Moxa Device Integration		ioLogik E1200, UPort 1100/1200	-	-
Device Management				
Cloud Device Management Integration	Azure: Device Twins, Direct Methods, DPS AWS: Shadow, Job MQTT: Remote API Invocation	Azure: Direct Methods AWS: Job MQTT: Remote API Invocation	Azure: Device/Module Twins, Direct Methods, DPS AWS: Shadow, Job MQTT: Remote API Invocation	Azure: Device/Module Twins, Direct Methods, DPS AWS: Shadow, Job MQTT: Remote API Invocation
Moxa DLM	N/A	Y	Y	Y
Edge Computing				
Performance	MIL*-dependent software	Arm Cortex-A8 1 GHz, 1 GB RAM, 8 GB eMMC	Arm7 dual-core 1 GHz, 2 GB RAM, 16 GB eMMC	Intel Atom E3845, 4 GB RAM, 32 GB CFast
No-code calculation	N/A	Y	N/A	N/A
IoT Edge Module / Function Management	Function management only	N/A	Y	Y
Cybersecurity				
TPM / Secure Boot / Disk Encryption	N/A	N/A	Y	Y
HTTPS	Y	Y	Y	Y
Role-based Account Management	Y	Y	Y	Y
Reliability and Scalability				

Robust OTA Upgrade	Y	N/A	Y	Y
Simplify OTA Upgrade	Y	Y	N/A	N/A

*MIL: Moxa Industrial Linux

Impact on Customers:

- No further updates, enhancements, or new features will be developed for the ThingsPro Edge on the UC Series after the discontinuance date. Meanwhile, ongoing support will continue for ThingsPro Edge on the AIG Series.
- Moxa will continue to offer technical support and assistance for ThingsPro Edge Series on supported models and firmware versions until the end of 2024.

Please note that all service rules (e.g., support, bug fixing) will be terminated at the end of 2024. If you have any questions or additional requests, please contact Alfred FH Li at alfredfh.li@moxa.com, or contact your regional sales representative.