

**Product Discontinuance Notification—PDN# 0000399702**

November 01, 2023

Dear Valued Customer,

We would like to inform you of an important change to the MXsecurity license model. From January 31, 2024, we will switch to perpetual licenses instead of subscription licenses (NEW-1Y and NEW-dynamic month).

**Users who are using MXsecurity v1.x.x**

If you have already activated the NEW-1Y or NEW-dynamic monthly subscription licenses on MXsecurity v1.x.x, please ensure they remain valid before upgrading to MXsecurity v2.0.0. Upon successful upgrade, the system will automatically extend the license period to permanent.

**Users who have not yet activated the license on MXsecurity v1.x.x**

If you purchased the NEW-1Y or NEW-dynamic monthly subscription licenses for MXsecurity v1.x.x but haven't activated them, you can activate them on the Moxa license portal after January 31, 2024. The system will automatically convert them into NEW-perpetual licenses upon activation on the Moxa license portal.

**Expired Licenses:**

If your NEW-1Y or NEW-dynamic monthly subscription license has already expired, you have two options:

1. Buy and activate a NEW-1Y or NEW-dynamic monthly subscription license, install MXsecurity v1.x.x by January 31, 2024, and then upgrade to MXsecurity v2.0.0.
2. Wait for the release of MXsecurity v2.0.0 on January 31, 2024, and then buy and activate a NEW-perpetual license.

Please review the details below to determine how these discontinuances will affect your products and/or operations.

### Which license SKU will be discontinued?

The following license SKU will be discontinued. Also, see the models recommended to replace the soon-to-be-discontinued models, as well as when the replacement models will be available for order.

Discontinued	Last Buy Day	Recommended Replacement	Available for Order
LIC-MXSecurity-NEW-1Y-XN-SR	Jan 31, 2024	LIC-MXsecurity-NEW-XN-SR	Jan 31, 2024
LIC-MXSecurity-NEW-XM-XN-DMR	Jan 31, 2024		

Below is the License SKU compliance table for different MXsecurity versions.

License SKU	Description	MXsecurity V1.x.x	MXsecurity V2.0.0 or later versions
LIC-MXSecurity-NEW-1Y-XN-SR	MXsecurity 1 Year license with X management nodes, initial activation.	Compatible	Compatible*
LIC-MXSecurity-NEW-XM-XN-DMR	MXsecurity dynamic month license with X nodes, initial activation.	Compatible	Compatible*
LIC-MXsecurity-NEW-XN-SR	MXsecurity perpetual license with X nodes, initial activation, or adding management nodes purpose.	Not compatible	Compatible

Note\*: After Jan 31, 2024, you can still activate the license on the Moxa license portal. The system will switch it to a NEW-perpetual type license that will be compatible with MXsecurity V2.0.0.

If you have questions, please contact Kevin Yu at [kevinka.yu@moxa.com](mailto:kevinka.yu@moxa.com), or contact your regional sales representative.