

Product Change Notification—PCN001015

November 14, 2023

Dear Valued Customer,

We would like to inform you that Moxa is going to make changes to the VPort 464 Series. These changes will be implemented from March 1, 2024. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

Some of the key components of the VPort 464 Series Video Encoder have been discontinued. For these component changes, we need to redesign the hardware and software.

The following changes will therefore be implemented in the new version of the product:

- Changing the Ethernet PHY, the flash, and some capacitors
- Upgrading the CE/FCC to the latest version
- Upgrading to UL 62368-1

In addition, a new V2.0 firmware will be released for the new product, which has the following features:

- An upgraded default account authentication method for network security purposes
- The ability to remove the alarm notification via Email and DDNS function due to network security authentication issues

Please note that V2.0 firmware can be used in the older version of this product. But the old version V1.x firmware cannot be used in the new V2.0.0 product. The new HW revision and FW v2.0 update will not affect already developed customer applications.

Which products will be affected?

Product Name	Current Version	New Version
VPort 464	V1.0.1	V2.0.0
VPort 464-T	V1.0.1	V2.0.0

When will the new versions be available?

Product Name	New Version	Available for Order
VPort 464	V2.0.0	March 1, 2024
VPort 464-T	V2.0.0	March 1, 2024



Moxa Inc.

13F, No. 3, Sec. 4, New Taipei Blvd., Xinzhuang Dist.

New Taipei City 242032, Taiwan, R.O.C.

Tel: +886-2-8919-1230

Fax: +886-2-8522-8623

www.moxa.com

If you have any questions, please contact Harry Hsiao (harry.hsiao@moxa.com), or contact your regional sales representative.