

Product Change Notification—PCN# PCN000996**December 5, 2023**

Dear Valued Customer,

We would like to inform you that Moxa is going to update the firmware of the **ioLogik 2500 Series** to V4.1 because of compatibility issues. These changes will be implemented on **December 15, 2023**. Please review the details below to determine how these changes will affect your products and/or operations.

What will change?

Moxa will update firmware version v4.1 for the ioLogik 2500 Series to fix the compatibility issue.

Note: Please contact Moxa Technical Support team to help you upgrade to firmware version v4.1. Do not do the upgrade by yourself.

Which products will be affected?

The affected range includes ioLogik 2500 Series V3.0.0 devices shipped before October 1, 2023, as listed below.

| Product Name | Hardware Version | Firmware Version | Note |
|----------------|------------------|------------------|---------------------------------|
| ioLogik 2512 | V3.0.0 | V4.0 | Shipping before October 1, 2023 |
| ioLogik 2512-T | V3.0.0 | V4.0 | Shipping before October 1, 2023 |
| ioLogik 2542 | V3.0.0 | V4.0 | Shipping before October 1, 2023 |
| ioLogik 2542-T | V3.0.0 | V4.0 | Shipping before October 1, 2023 |

Note: There is no impact on the shipping products from October 1, 2023, to December 15, 2023, due to utilizing alternative components.

When will the new versions be available?

| Product Name | Hardware Version | Firmware Version | Available Shipping Date |
|----------------|------------------|------------------|-------------------------|
| ioLogik 2512 | V3.0.0 | V4.1 | December 15, 2023 |
| ioLogik 2512-T | V3.0.0 | V4.1 | December 15, 2023 |
| ioLogik 2542 | V3.0.0 | V4.1 | December 15, 2023 |
| ioLogik 2542-T | V3.0.0 | V4.1 | December 15, 2023 |

If you have any questions, please contact Aaron Kuo at AaronCK.Kuo@moxa.com, or contact your regional sales representative.