



Moxa Inc.

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Product Change Notification—PCN# PCN 001038

Apr 26, 2024

Dear Valued Customer,

We would like to inform you that Moxa has released Moxa DLM Service for the AIG-101 Series, AIG-301 Series, AIG-302 Series, and AIG-501 Series.

Please review the details below to get the information about Moxa DLM Service.

### What will change?

This is the first release of Moxa DLM Service, and it supports the AIG-101 Series, AIG-301 Series, AIG-302 Series, and AIG-501 Series.

### Introduction

Moxa DLM Service (Device Lifecycle Management, DLM) is a centralized platform designed by Moxa to efficiently manage and monitor distributed Moxa devices across various sites. With features for centralized monitoring, software updates, configuration management, and remote access, the Moxa DLM Service simplifies operations for IoT applications. By reducing management efforts and ensuring security, the Moxa DLM Service enhances the efficiency and effectiveness of IoT deployments.

### Features and Benefits

- Centralized management of distributed devices using an intuitive web GUI
- Secure zero-touch provisioning based on predefined configurations
- Real-time monitoring of device statuses
- Easy remote diagnostics for devices
- Over-the-air (OTA) software updates
- Event notification service

### Eligible Model List

Product Name	Minimal Firmware Version	Available for Order
AIG-101 Series	v1.1.0	Now*
AIG-301 Series	v1.4	
AIG-302 Series	v1.0.0	
AIG-501 Series	v1.2	

\* Please visit <https://dlm.thingsprocloud.com/> to sign up for the service if you are using it for the first



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